



**NAMIBIA UNIVERSITY  
OF SCIENCE AND TECHNOLOGY**

**CENTRE FOR ENTERPRISE DEVELOPMENT  
CATS PROGRAMME**

<b>QUALIFICATION: CERTIFICATE IN BUSINESS PROCESS MANAGEMENT</b>	
<b>QUALIFICATION CODE: 21CABM</b>	<b>LEVEL: 5</b>
<b>COURSE CODE: FLM511C</b>	<b>COURSE NAME: FUNDAMENTALS OF LOGISTICS MANAGEMENT</b>
<b>SESSION: JANUARY 2019</b>	<b>PAPER: THEORY</b>
<b>DURATION: 3 HOURS</b>	<b>MARKS: 100</b>

<b>SECOND OPPORTUNITY EXAMINATION MEMORANDUM</b>	
<b>EXAMINER(S)</b>	<b>Ms. Gloria Tshoopara</b>
<b>MODERATOR:</b>	<b>Ms Hilma Kotti-Nuuyandja</b>

<b>INSTRUCTIONS</b>
<ol style="list-style-type: none"> <li>1. Answer ALL the questions .</li> <li>2. Write clearly and neatly</li> <li>3. Number the answers clearly and correctly</li> </ol>

**THIS QUESTION PAPER CONSISTS OF 4 PAGES (Including this front page)**

**QUESTION 1****(2 marks x 12 = 24 marks)****Choose the correct answer****1.1 Which of the following are not key attributes of supply chain management?**

- a) inventory control
- b) leveraging technology
- c) customer power
- d) a long-term orientation
- e) all are key attributes

**1.2 Contemporary supply chains should be fast and \_\_\_\_\_.**

- a) lean
- b) agile
- c) interactive
- d) relevant

**1.3 Positive, long-term relationships between supply chain participants refer to:**

- a) co-opetition
- b) tailored logistics
- c) partnerships
- d) supply chain management

**1.4 Supply chain collaboration can be classified as transactional, strategic, or \_\_\_\_ in nature.**

- a) operational
- b) superorganizational
- c) managerial
- d) tactical information sharing

**1.5 Which of the following statements is true?**

- a) 3PL services are not used outside of Western Europe and North America
- b) The decision to use third-party logistics can only be strategic in nature
- c) Contemporary 3PL began to emerge in the 1970s
- d) A common cause of 3PL failure is unreasonable and unrealistic expectations
- e) None of the above are true

**1.6 What is a fourth-party logistics provider?**

- a) a third-party logistics provider that has been in existence for at least 25 years
- b) a third-party logistics provider that has achieved ISO 9000 certification
- c) a logistics intermediary that specializes in one logistics activity (e.g., transportation, warehousing)
- d) a general contractor that coordinates the activities of third-party logistics providers

**1.7 Which of the following is not a reason for the increased importance of logistics?**

- a) growing power of manufacturers
- b) reduction in economic regulation
- c) globalization of trade
- d) technological advances
- e) all of the above are reasons

**1.8 The movement and storage of materials into a firm refers to:**

- a) physical distribution
- b) materials management
- c) materials handling
- d) inbound logistics

**1.9 The \_\_\_\_\_ channel handles the physical flow of product.**

- a) ownership
- b) negotiations
- c) logistics
- d) promotions

**1.10 \_\_\_\_\_ is bringing together similar stocks from different sources.**

- a) Accumulating
- b) Assorting
- c) Auditing
- d) Allocating

**1.11 The most common logistical intermediary is a:**

- a) cargo surveyor
- b) freight forwarder
- c) freight broker
- d) bank (finance company)

**1.12 The most costly logistics activity in many firms is \_\_\_\_\_.**

- a) industrial packaging
- b) warehousing management
- c) order management
- d) transportation management

**Subtotal: 24 marks**

**QUESTION 2**

What do these abbreviations stand for:

(2 marks x 5= 10 marks)

- 2.1 EDI
- 2.2 RFID
- 2.3 GPS
- 2.4 ERP
- 2.5 GIS

**Subtotal: 10 marks**

**QUESTION 3**

3.1 List any eight (8) factors that can affect the business environment of logistics organisations?

**(16 marks)**

3.2 Discuss any six (6) ways in which information technology can be helpful in logistics and supply-chain management?

**(12 marks)**

**QUESTION 4**

Define sustainability and discuss the three (3) triple bottom lines of sustainability?

**(16 marks)**

**QUESTION 5**

Discuss the concept of lean logistics and the eight (8) types of logistics waste with an organization?

**(22 Marks)**

**TOTAL MARKS: 100**